



United Parcel Service 55 Glenlake Parkway, NE  
Atlanta, GA 30328  
(404) 828-6000

March 15, 1999

Ms. Rebecca Boenigk, CEO  
Neutral Posture Ergonomics, Inc.  
3904 North Texas Avenue  
Bryan, Texas 77803

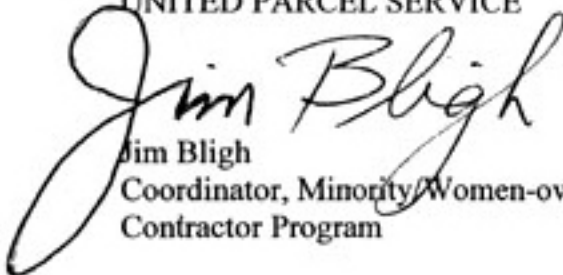
Dear Mrs. Boenigk,

From exclusive product design to day-to-day service, Neutral Posture Ergonomics, Inc. (NPE) has provided consistent quality products and service over the years. NPE has done what it takes to meet the changing seating needs of UPS. From fast delivery to new product development, your company's professionalism sets an industry standard.

We would like to commend NPE, as a women-owned business, for its commitment to "giving back" through the Neutral Posture Ergonomics Diversity Business Development Program. The inclusion of non profit and not-for-profit organizations in the discount pricing and the DBDP Scholarship to encourage future entrepreneurs illustrates your dedication to the spirit of diversity.

We appreciate the opportunity to work with such a fine company and look forward to working with you and NPE in the future.

Sincerely,  
UNITED PARCEL SERVICE

A large, stylized handwritten signature in black ink that reads "Jim Bligh". The signature is written over the typed name and title.

Jim Bligh  
Coordinator, Minority/Women-owned  
Contractor Program